

CASE STUDY: RAPIDLY MEETING NEW OBLIGATIONS FOR A NSW GAMING ORGANISATION

WHAT WAS THE CHALLENGE?

In early 2024, the NSW Labor Government introduced new legislation which sent gaming organisations, pubs and clubs across the state scrambling to vet and onboard new staff before a mid-year deadline.



- 1 New gaming legislation announced. Venues with 20+ gaming machine entitlements now require Responsible Gambling Officers (RGOs) on site.
- 2 A NSW gaming organisation reaches out to TalentWeb to handle their recruitment process, and ensure compliance by July.
- 3 TalentWeb handles every aspect of recruitment, including sourcing, interviewing and background checks.
- 4 The project is not only complete, it's so successful the client retains TalentWeb to repeat it for their QLD business.
- 5 July - legislative deadline. Client is already compliant.

RETAINING TALENTWEB DRIVES SUCCESS

The client engaged TalentWeb on a retained basis to ensure that Damian, our expert in risk, compliance, and financial crime, could oversee the project and facilitate an efficient recruitment process.

In total, we delivered:	
NSW	QLD
11 RGOs	12 RGOs
2 Responsible Gambling Managers	3 Responsible Gambling Managers



BOOK A MEETING WITH DAMIAN

- 📞 0406 023 256
- ✉️ damian.byrne@talentweb.com.au
- 🌐 <https://www.linkedin.com/in/damianfbyrne/>

