# Spinifex Recruiting COVID-19 communication

# Useful things to know and do in the COVID environment

Date of release: Tuesday 31st March 2020

Update No.1

## For all the employers and job seekers in the Spinifex community

During these times of social distancing and upheaval, it's more vital than ever that employers and job seekers stay connected, because there is still work out there and workplaces are adapting.

We want to keep you up to date with what we know, what we're seeing and what we're doing.

We also want you to know that you're not alone. Although we have to stay apart, we can stay connected as we work through this together.

In this first update, you'll find:

- Where the jobs are
- What's concerning people and where to go for more information and support
- How employers and job seekers are adapting
- What we're doing at Spinifex

#### Where are the jobs?

There are opportunities to work out there. It may not be what you want or are used to doing, but it will keep you and Australia going.

Shift will happen but, right now, we are seeing some jobs in the following sectors, particularly those that can be done from home, outdoors or in large workspaces.

- Agribusiness
- Construction
- Food services pickup, takeaway and home delivery
  - Supermarkets and grocery/convenience stores
  - Food markets
  - Delivery services
  - Shopping services
- Electricity, gas, water and waste services
- Financial and banking services
- Information media and telecommunications
  - Infrastructure
  - Service maintenance
- Healthcare and social assistance



- Hospitals and medical clinics
- Pharmacies
- Medical Technologies
- Pharmaceuticals
- Aged care
- Food Banks
- Manufacturing
- Mining
- Professional, scientific and technical services
- Public administration and safety
- Renewable projects
- Service sector
  - Call centres
  - Digital services
  - Tele services
- Transport, postal and warehousing
  - Freight and logistics
  - Distribution centres and warehouses
  - Petrol Stations
  - Postal

### What's concerning people and where to go for more information and support?

Over the past few weeks we have been speaking with clients, keeping up to date with colleagues in our industry and regularly checking government information sources.

The biggest concern for everyone is that there's a lot we don't know yet ... and what we do know may change.

Here are some of the things we have learned which might be of use to you.

### Who is an essential worker?

As the Prime Minister said at his press conference on 24 March: "Someone that has a job. Everyone who has a job in this economy is an essential worker. Every single job that is being done in our economy with these severe restrictions ... is essential."

#### What can I do?

First and foremost, look after yourself and your family. Make sure you're sticking to the 'new normal' health standards.

If you can work, work. It's so important that we all have a purpose during these times. If you can't work, your job is to stay well.

Make sure you use trusted sources for information, like these:

- For all Australians, the latest Coronavirus news, updates and advice from government agencies across Australia <a href="https://www.australia.gov.au">https://www.australia.gov.au</a>
- For employers and sole business operators
  <a href="https://www.business.gov.au/Risk-management/Emergency-management/Coronavirus-information-and-support-for-business">https://www.business.gov.au/Risk-management/Emergency-management/Coronavirus-information-and-support-for-business</a>



- For employers with apprentices and trainees https://www.employment.gov.au/supporting-apprentices-and-trainees
- For job seekers and students https://www.servicesaustralia.gov.au/individuals/news/more-financial-support-coronavirus-affected-job-seekers-and-students
- Looking after your mental health <u>https://www.beyondblue.org.au/the-facts/looking-after-your-mental-health-during-the-coronavirus-outbreak</u>

Looking out for others in your community who are particularly vulnerable

- People with disability <u>https://pwd.org.au/covid-19-hub/</u>
- Elderly Australians https://www.health.gov.au/sites/default/files/documents/2020/03/coronavirus-covid-19-information-for-older-australians 1.pdf

### How employers and job seekers are adapting

Humans are resilient creatures and we are already adapting.

While we can't ignore the confronting images of normally hard-working Aussies from hospitality, travel & other face-to-face roles standing in queues at Centrelink there are also positive stories of businesses adapting:

- Many people are finding a way to work remotely, using tools such as
  - Zoom and Skype to do video calls each morning so they can face day-to-day challenges united
  - Yammer to keep in touch throughout the day
  - Dropbox, Monday.com and Microsoft Teams to share files and collaborate Microsoft Teams
- Mining, Construction and Manufacturing workers are quickly adapting to small, spaced out meetings
- Oliver Sheer and his team from Be Challenged <a href="https://bechallenged.com.au">https://bechallenged.com.au</a> have hacked their business model to enable them to keep the team working online and they are offering a FREE trial version for any business that wants it.

If you are adapting or know of others hacking ways of working, please share with us and we'll spread the word to help others.

#### What we are doing at Spinifex

"I am inspired by and proud of our team. Everyone, without exception, has stepped up. We all understand that we must keep working if we can and we must look out for one another." Scott C Small, MD

Our first priority is to keep our employees and clients safe.

After that, all our time and energy will continue to be put into placing people in jobs. That's what we do.



### Ways we're adapting:

- Increasing standards of health and hygiene in the office in line with advice from the government and World Health Organisation
- Ramping up use of video meetings to keep our 50 staff across nine locations in NSW and the ACT working
- Increasing the frequency of our meetings to keep everyone on the same page, such as daily start up meets and end-of-day catchups
- Making sure we regularly check in on our own mental health
- Travel is limited to only essentials, so we maintain regular contact with clients and colleagues by phone and video
- Whatever needs to be done, we do

We're very conscious that there's a lot of people feeling pain right now. Business owners who have had to shut up shop. Workers who have lost their jobs. This is outside of their control. It is not about failure. Their lost work is a sacrifice for everyone and we must acknowledge and remember that.

But right now, we must all be bold and strong to get through this, and we will get through it.

Scott C Small

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