

## **Bluefin Resources Quality Policy**

Bluefin Resources is committed to the implementation and maintenance of a quality management system that complies fully with the requirements of ISO9001: 2015.

Our aim is to provide a recruitment service that consistently meets or exceeds our client's, candidate's, employee's and other stakeholder's requirements and expectations, and those of our broader stakeholders.

We are focused on making our quality management system work for us so that the result is a continuous improvement in our business processes.

Our commitment to quality applies across all business functions and all internal personnel will be responsible for maintaining standards that conform with our quality management system.

To this this effect, Bluefin Resources will provide all the necessary information and training to support our personnel in this objective and to ensure the policy is understood.

Periodically, management will review Bluefin Resources' quality management system to ensure that it remains relevant to our business and this is functioning optimally to improve our business.

In achieving our goals, we will ensure that all our practices meet both the requirements of our clients, candidates, employees and other stakeholder and also any legislation that may govern any facet of our business.

James Hone CEO

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Rachel West Director Commercial & Operations

12 May 2022

## Bluefin Resources Pty Limited